



BIDDING DOCUMENT

Single Stage - Two Envelope Bidding Procedure

HIRING OF JANITORIAL SERVICES FOR ACADEMIC & ADMINISTRATION BLOCKS

N.I.T No. DUHS/DP/2019/67 Dated 21 January 2019

INSTRUCTIONS TO THE BIDDERS

1. GENERAL

1.1 Introduction

Dow University of Health Sciences, Karachi hereafter referred to as “DUHS” desires to hire professional services of Janitorial work for Academic and Administration Blocks at its Ojha Campus, Dow Medical College Campus, Institute of Physical Medicines & Rehabilitation and other facilities.

1.2 Scope of Work

1.2.1 Bidder would be hired as per evaluation criteria of this document to provide services as mentioned in **Annexure – C**. Successful bidder would enter in to a **Janitorial Services contract of 12 months extendable up to a maximum of 36 months** period upon satisfactory performance with mutual consent.

1.2.2 Bidding shall be conducted under "**Single Stage – Two Envelopes**" (Technical and Financial bids) procedure laid down in SPPRA Rules 2010 (Amended upto date). The contract shall be awarded as per evaluation criteria mentioned in this document.

1.2.3 Bidders shall submit their bids with proper Indexing Table / Page Numbers and attach all the mandatory / required documents in Annex or Tagging format.

1.3 Source of Funds

1.3.1 Dow University of Health Sciences (DUHS), Karachi has allocated funds towards the cost of “Janitorial Services” from its own resources.

2. ELIGIBLE BIDDERS

The bids which meet the following **Mandatory Criteria** would be declared responsive for further evaluation as per Evaluation Criteria specified in this bidding document. **Requisite documents must be attached in respect thereof:**

- 2.1 Bidder should be based in Karachi or should have a branch in Karachi.
- 2.2 Bidder must have National Tax Number (NTN) and Sales Service Tax (SST) Registration.
- 2.3 Registration Certificate with EOBI / SESSI
- 2.4 Bidder must have purchased the bidding document.
- 2.5 Bidder should accept Tender Terms & Conditions **Annexure – B**
- 2.5 Bidder / Company Profile / Details as per **Annexure – D**
- 2.6 Bidder should possess the minimum requisite experience of similar services.
- 2.7 Bidder should have submitted / filed Income Tax return / Sales Tax Return for last three years i.e. FY 2015-16, FY 2016-17 and FY 2017-18 **Annexure – E**.

2.8 Affidavit on Stamp Paper of Rs. 100/- that the bidder is not black listed by any government / semi government Department as per Specimen at **Appendix – 1**.

3. COST OF BIDDING

3.1 The bidder shall bear all costs associated with the preparation and submission of its documents, while DUHS, in no case shall be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.

4. CLARIFICATIONS OF BIDDING DOCUMENTS

4.1 An interested Bidder requiring any clarification of the bidding documents may notify the Procuring agency in writing. The Procuring agency will respond in writing to any request for clarification of the bidding documents which it receives not later than five (05) working days prior to the deadline for the submission of bids. Written copies of the Procuring agency's response (including an explanation of the query but without identifying the source of inquiry) will be sent to all interested bidders that have received the bidding documents.

5. AMENDMENT OF TENDER DOCUMENT

5.1 At any time prior to the deadline for submission of bids, the Procuring agency, for any reason, whether at its own initiative or in response to a clarification requested by a interested Bidder, may modify the bidding documents by amendment.

5.2 All interested bidders that have received the bidding documents will be notified of the amendment in writing, and will be binding on them.

5.3 In order to allow interested bidders reasonable time in which to take the amendment into account in preparing their bids, the Procuring agency, at its discretion, may extend the deadline for the submission of bids.

6. LANGUAGE OF BID

6.1 The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Procuring agency shall be written in the English language. Supporting documents and printed literature furnished by the Bidder may be in another language provided they are accompanied by an accurate translation of the relevant passages in the English language, in which case, for purposes of interpretation of the Bid, the translation shall govern.

7. PRICE

7.1 Price / bid offer should be quoted in Pak Rupees as per format given at **Annexure – J**.

7.2 The price / bid offer quoted should be firm, final and clearly written / typed without any ambiguity.

7.3 The bid price should include all the government taxes, as per prevailing taxation rates of provincial / federal / local governments etc. (e.g., SST/GST, Income Tax, Withholding Tax etc.).

7.4 If there is no mention of taxes or calculation error, the offered/quoted price will be considered as inclusive of all prevailing taxes/duties. The benefit of exemption from or reduction in the GST or other taxes during the contract period shall be

passed on to the Procuring Agency.

- 7.5 Bidder shall deem to have obtained all related information as to the requirements thereto which may affect the bid offer / price if required.

8. BID SECURITY / EARNEST MONEY

- 8.1 The bidder shall furnish a bid security/ earnest money equivalent to **5% of the total value of bid** in form of Pay Order/ Call Deposit/ Bank Guarantee in favor of Dow University of Health Sciences, Karachi as per **Annexure – H**.
- 8.2 Any bid not accompanied by an acceptable bid security shall stand liable to be rejected by the DUHS as non-responsive.
- 8.3 The bid security / earnest money of the unsuccessful bidders will be returned upon award of contract to the successful bidder or on expiry of validity of bid security whichever is earlier.
- 8.4 The bid security/ earnest money of the successful bidder will be returned after completion of contract period.
- 8.5 **The security deposit may be forfeited / confiscated:**
- i. If a bidder withdraws his bid during the period of bid validity.
 - ii. If the bidder does not accept the correction of his bid price.
 - iii. In the case of a successful bidder, if he fails to sign the contract agreement.
 - iv. If the bidder fails to provide the requisite Services.
 - v. If the bidder fails to fulfill the requirements upon which he has given certificates / affidavits etc.

9. VALIDITY OF BIDS

- 9.1 All bids shall remain valid for **90 (ninety) days** from the date of opening of bids.

10. CLARIFICATIONS / CORRECTIONS OF BID

- 10.1 To assist in the examination, evaluation and comparison of the bids the committee at its discretion may ask the bidder for a clarification of its bid. The request for clarification and the response shall be in writing and no change in the price or substance of the bid shall be sought offered or permitted.
- 10.2 Arithmetical errors will be rectified on the following basis:
- i. If there is a discrepancy between unit price and total price that is obtained by the multiplying the unit price and quantity, the unit price shall prevail and total price shall be corrected. If there is a discrepancy between the words and figures the amount in words shall prevail. If there is a mistake in addition / totaling that can be corrected.
 - ii. If the bidder does not accept the corrected amount of bid, his bid will be rejected and his bid security will be forfeited.

11. RESPONSIVENESS OF BIDS

- 11.1 The valid bid security / earnest money is submitted (Copy of the bank instrument of requisite Bid Security without showing the rates must be attached with the Technical Bid).
- 11.2 The bid is valid till required period.
- 11.3 The bid prices are firm during its validity and inclusive of all taxes, duties etc.
- 11.4 Compliance to all important terms and conditions of tender document on specified formats.
- 11.5 The bidder is eligible for tendering and possesses the requisite experience.
- 11.6 The bid does not deviate from basic requirements.
- 11.7 The bidder submitted all mandatory / requisite documents as mentioned in the tender document.
- 11.8 The bid is generally in order etc.

12. SUBMISSION OF BIDS

- 12.1 Bids should be submitted in accordance with SPPRA Rules 46 (2) Single Stage – Two Envelope Procedure.
 - (a) Bid shall comprise a single package containing two separate envelopes. Each envelope shall contain separately the financial proposal and the technical proposal;
 - (b) Envelopes shall be marked as “FINANCIAL PROPOSAL” and TECHNICAL PROPOSAL” in bold and legible letters to avoid confusion;
 - (c) Initially, only the envelope marked “TECHNICAL PROPOSAL” shall be opened;
 - (d) Envelope marked as “FINANCIAL PROPOSAL” shall be retained in the custody of the procuring agency without being opened;
 - (e) Procuring agency shall evaluate the technical proposal in a manner prescribed in advance, without reference to the price and reject any proposal which does not conform to the specified requirements;
 - (f) No amendments in the technical proposal shall be permitted during the technical evaluation;
 - (g) Financial proposals of technically qualified bids shall be opened publicly at a time, date and venue announced and communicated to the bidders in advance;
 - (h) Financial proposal of bids found technically non-responsive shall be returned un-opened to the respective bidders; and
- 12.2 The technical bid should contain all the relevant information and desired enclosures in the prescribed format. The financial Bid should contain only Financial Proposal. In case, any bidder encloses the financial bid within the technical bid, the same shall be rejected summarily.
- 12.3 Technical Bid should be submitted in sealed envelope containing necessary information regarding tender notice and warning message “Do Not Open Before the time and date of bid opening”.
- 12.4 Opened or e-mailed or faxed or telexed bids will not be accepted.
- 12.5 Any bid received by the DUHS after the date and time of tender opening will be rejected and returned as unopened to sender / bidder.
- 12.6 Bids qualified by such vague and indefinite expression such as “subject to prior confirmation”, “subject to immediate acceptance” etc. will be treated as vague offers and rejected accordingly.

- 12.7 Bidder shall comply with all Pakistani Laws, other, permits, codes and regulation applicable to the bidder's performance of services. Bid against the Government Rules and Policies, Conditional Bid, Ambiguous Bid or incomplete Bid and Bid without Bid Security will be rejected. No supplementary or revised offer after the opening of bids shall be entertained.
- 12.8 In case of announcement of Public Holiday or any unfavorable circumstance, the bids will be opened on next working day. Other terms and conditions, venue and time for drop and opening will remain unchanged.
- 12.9 In case of discrepancies between the Notice Inviting Tender (NIT) and the Bidding Documents, the Bidding Documents shall take precedence.

13. DEADLINE FOR SUBMISSION OF BIDS

- 13.1 The bids shall be delivered at Dow University of Health Sciences (Ojha Campus), Procurement Directorate at Library Block, SUPARCO Road, off Main University Road, Gulzar-e-Hijri, Scheme No. 33, Karachi., **up to 11:00 am on 09 February 2019.**

14. OPENING OF BID

- 14.1 Procurement Committee will publically open the Sealed Technical Bids first **on 09 February 2019 at 11:30 a.m.** in the presence of bidder's representatives who choose to be present, while the Financial bids of all prospective bidders would be kept in safe custody at DUHS. After declaration of Technical Bid Results, the Sealed Financial Bids of only Technically Qualified firms would be opened publicly at time / date to be announced later. Whereas, Sealed Financial Bids of technically non-qualified bidders will be returned unopened / unprocessed.
- 14.2 The name of bidder, bid price and such other details as the committee at its discretion may consider appropriate, will be announced at the time of **Sealed Financial Bid opening process.**
- 14.3 The relevant committee will resolve any issue raised by the bidders, on the spot. Any issue related to the proceeding after the same have concluded, shall not be entertained verbally or in writing.
- 14.4 The DUHS reserves the right to reject any one or all bids / proposals or scrap / cancel the tender as per relevant SPPRA Rules 2010 (Amended upto date).

15. EVALUATION OF BIDS

- 15.1 A bid determined as substantially non-responsive will be rejected and will not subsequently be made responsive by the bidder by correction of the non-conformity.
- 15.2 The relevant Committee will evaluate and compare only the bids previously determined to be substantially responsive. The bids can be evaluated as a whole or separately.
- 15.3 It will be examined in detail whether the services offered by the bidder complies with the provisions of this tender document. For this purpose, the bidder's data will be compared with the tender document eligibility and evaluation criteria along with visit to bidder facilities / offices for physical inspection.

15.4 It will be examined in detail whether the documents comply with the conditions of the tender document. It is expected that no major deviation / stipulation shall be taken by the bidder.

15.5 Any minor informality or non-conformity or irregularity in the documents, which does not constitute a material deviation, may be waived by DUHS, provided such waiver does not prejudice or affect the relative ranking of any other bidder.

16. **TECHNICAL EVALUATION CRITERIA**

16.1 The bids shall be evaluated on the basis of Eligibility Criteria as per Clause 2 of the bidding document. Based on the record / documentary evidence submitted by the bidders.

16.2 The Bids will be evaluated on Group Basis.

16.3 The following merit point system for weighing evaluation factors/criteria will be applied for technical proposals.

S#	Evaluation Parameters/Sub-parameters	Maximum Points	Bidder Response	Point Score
A.	TECHNICAL CAPABILITIES / EXPERIENCE	Max. 60		
1.	Year of Establishment	Max. 15		
1.1	Established during 2015-2017	05		
1.2	Established during 2011-2015	10		
1.3	Established during 2010 or early	15		
2.	Prior Similar Experience	Max. 15		
	Bidder's prior similar experience (Janitorial Services) during the last five (05) years in Public and Private Sector Universities and Govt. / Semi Govt. organizations.			
2.2	02 to 03 Contracts in last five years	05		
2.3	04 to 06 Contracts in last five years	10		
2.4	06 to 10 Contracts in last five years	15		
3.	Clientele in the Region	Max. 15		
	Provision of clientele details in tabular form against selected response must be comprised of the following. 1. Client Name / End User 2. Name & Location of Project 3. Scope of Work / Specifications 4. Year 5. Total contract value (PKR).			
3.1	10 – 25 Nos. clientele in last 10 years	05		
3.2	26 – 50 Nos. clientele in last 10 years	10		
3.3	51 – 75 Nos. clientele in last 10 years	15		
4.	Client Satisfactory Performance Certificates	Max. 10		
4.1	Provision of Client Satisfactory Performance Certificate for the period of last 05 years from Public and Private Sector Universities and Govt. / Semi Govt. organizations. (02 points for each certificate).	10		
5.	Networking	Max. 05		
5.1	Bidder's business setup (Networking) across Pakistan (1 mark for each setup upto maximum 5)	05		

S#	Evaluation Parameters/Sub-parameters	Maximum Points	Bidder Response	Point Score
B	FINANCIAL INFORMATION OF BIDDER	Max. 40		
6.	Average Annual Turnover during the last 03 years	Max. 15		
6.1	Turn over above 10 million	05		
6.2	Turn over above 20 million	10		
6.3	Turn over above 30 million	15		
7.	Provision of Financial statements and filed Income Tax Returns	Max. 20		
7.1	Audited Statement of Accounts for last 3 years	10		
7.2	Provision of copy of Income Tax Return Forms for last 3 years	10		
8.	Provision of details of principal bankers.	Max. 5		
8.1	Please provide full name & address of your principal banker along with letter for confirmation that DUHS can approach your bankers for financial references.	5		

16.4 Only those item's Financial offer will be announced / considered which were technically qualify by the Committee. Bidders are advised to give separate sealed envelope (s) of every quoted group and should mention the name of the Group and tender serial number on the front of the sealed envelope in **BOLD and legible letters** to avoid confusion, otherwise, the Financial Proposal Envelope will be opened on qualified item basis and it will not be challenged by the bidder that procuring agency has opened the Financial Proposal of the disqualified items besides qualified items.

16.5 Bidders achieving minimum 70% points / marks will be considered only for further process besides compliance of all mandatory clauses. Documentary evidence must be attached in support of your claim. Furthermore, the formula for financial scoring is that the lowest bidder gets 30 points and the other bidders score 30 multiplied by the ratio of the lowest bid divided by the quoted price.

Example:

- Value quoted by lowest bidder = A
- Value quoted by second lowest bidder = B
- Value quoted by third lowest bidder = C
- Financial scoring of the lowest bidder will be = 30
- Financial scoring of the second lowest bidder will be= $(A/B) \times 30$
- Financial scoring of the third lowest bidder will be = $(A/C) \times 30$

- Technical scoring out of 100 = A
- Carried Forward & Prorated Technical scoring = $A \times 0.70$

Marks / Points obtained in the detailed technical evaluation will be carried forward and prorated. Tender will be awarded to the Responding Organization with maximum accumulative points (Technical Score + Financial Score).

17. PROCESS TO BE CONFIDENTIAL

- 17.1 No bidder shall contact DUHS on any matter relating to its tendering process from the time of opening to the time of tendering announcement.
- 17.2 Any effort by a bidder to influence DUHS in the evaluation, comparison or selection decision may result in the rejection of its bid.

18. COMPLIANCE CERTIFICATE

- 18.1 The bidder should agree with the terms and conditions as mentioned in **Annexure – A**.

19. AWARD CRITERIA

- 19.1 Procuring agency will award the contract to the successful Bidder whose bid has been determined to be substantially responsive and has been determined to be the lowest evaluated bid / best evaluated bid, provided further that the Bidder is determined to be qualified to perform the contract satisfactorily. The selected bidder will have to furnish a **performance security @ 5% of total bid / contract price** valid for the period of the contract as per **Annexure – I**.
- 19.2 The DUHS reserves the right to accept or reject any submitted bid, as per SPPRA Rules 2010 (Amended up to date) and to annul the tendering process and reject all bids, at any time prior to award of contract, without thereby incurring any liability to the affected bidders or any obligation to inform the affected bidders of the grounds for the DUHS's action.

20. PROCURING AGENCY'S RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS

- 20.1 The Procuring agency reserves the right to accept or reject any bid, as per SPPRA Rules 2010 (Amended up to date) and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Procuring agency's action.

21. PROCURING AGENCY'S RIGHT TO VARY QUANTITIES

- 20.1 The Procuring agency reserves the right to increase or decrease the quantity of goods and services originally specified in the Format for Quoting the Rates / Schedule of Requirements / BoQ without any change in unit price or other terms and conditions.

22. REQUIREMENT / FORMAT OF BID

- 22.1 All bidders shall quote their **firm and final rates** including all the taxes, duties, levies etc. on the format given at **Annexure – J** and attach the requisite **Bid Security / Earnest Money** in the form of a Pay Order / Demand Draft / Bank Guarantee as per this Tender Document requirement / obligations.

23. NOTIFICATION OF AWARD

23.1 Prior to expiration of the bid validity period, the purchaser will notify the successful bidder in writing about the acceptance of the offer delivery by hand or by registered letter or by Courier or by e-mail. The notification of award will constitute the formation of the contract.

24. CONTRACT AGREEMENT

24.1 Subject to the fulfillment of all codal formalities, the purchaser will award the contract to successful bidder whose bid has determined to be qualified to perform the contract satisfactorily. Both parties i.e. Purchaser and Bidder will sign the Contract Agreement on the stamp paper with stamp duties as per prevailing Govt. Rules. The expenditure involved on the said contract agreement will be borne by the bidder.

24.2 DUHS reserves the right to cancel the agreement with or without giving notice (depending on nature of violation of contract agreement) and forfeit Security Deposit/ Performance Bond and any amount due to the service provider. The bidder shall reproduce draft contract agreement provided by DUHS on stamp paper with stamps affixed of the value equals to the prevailing Government rules / rates. Bidder shall pay the prevailing Service Charges as per the article 22-A (Contract) of the schedule of stamp act 1899.

24.3 The bidder shall not alter/add/delete any article, clause or chapter of the draft contract agreement. However, the Service Provider may rephrase any clause, article or chapter with the consent of the DUHS for the purpose of clarity, legality, or otherwise except where scope of work, terms & conditions, and service charges is not adversely affected against the DUHS.

24.4 Within thirty (30) days of receipt of the Contract Form, the successful Bidder shall sign and date the contract and return it to the Procuring agency.

25. PERFORMANCE SECURITY

25.1 The successful bidders must deposit the requisite amount of Performance Security equivalent to 5% of the total bid amount within twenty (20) days in the form of Call Deposit / Bank Draft / Pay Order / Bank Guarantee issued by a scheduled bank of Pakistan, in favour of the Dow University of Health Sciences, Karachi. The Performance Security submitted should be valid for 28 days beyond the contract expiry period. No interest will be paid on Performance Security / Bid Security.

25.2 Forfeiture of Performance Security

- a) In the event of failure to provide services as per Contract Agreement / Work Order within the stipulated period, the security deposit may be forfeited.
- b) In that event, supply of the said services may be taken from the next lowest bidder vide the same Work Order at contractors risk and cost without any farther reference, so that the loss incurred would be recoverable from the Performance Security of the said contractor or from any sum due of which may become due to the contractors.

- c) If any equipment / instrument or property of DUHS is damaged by the representative of approved firm, cost of the same will be deducted from the performance security money / pending bills of the contractor.
- d) Refund of Performance Security: After successful completion of services in contractual period, performance security will be refunded within the six months if not extended for further period.

26. REDRESSAL

26.1 Redressal of Grievances & settlement of dispute will be as per SPPRA Rule-2010 (Up to date)

27. ARBITRATION

24.1 In case of any dispute, difference or and question which may at any time arise between the parties hereto or any person under them, arising out in respect of this letter of intent or this subject matter thereof shall be referred to the Registrar of the DUHS and CEO of the company / firm / agency for arbitration / settling of the dispute, failing which the decision of the court law in the jurisdiction of Karachi binding to the parties.

28. APPLICABLE LAWS

28.1 The Contract shall be governed by the Laws of Pakistan and the Courts of Karachi – Pakistan shall have exclusive jurisdiction.

29. FORCE MAJEURE

29.1 The Bidder shall not be liable for forfeiture of its Performance Guarantee / Bid Security, or termination / blacklisting for default if and to the extent that this delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure. For the purposes of this Clause Force Majeure means an act of God or an event beyond the control of the Bidder and not involving the Bidder's fault or negligence directly or indirectly purporting to mal-planning, mismanagement and /or lack of foresight to handle the situation. Such events may include but are not restricted to acts of the Procuring Agency in its sovereign capacity, wars or revolutions, fires, floods, earthquakes, strikes, epidemics, quarantine restrictions and freight embargoes. If a Force Majeure situation arises, the Bidder shall promptly notify the Procuring Agency in writing with sufficient and valid evidence of such condition and the cause thereof. The Committee, constituted for redressing grievances, will examine the pros and cons of the case and all reasonable alternative means for completion of purchase order under the Contract and will submit its recommendations to the competent authority. However, unless otherwise directed by the Procuring Agency in writing, the Bidder shall continue to perform its obligations under the Contract as far as is reasonably practical and shall seek reasonable' alternative means for performance not prevented by the Force Majeure event.

29.2 The Bidder shall not be liable for liquidated damages, forfeiture of its Performance Security, blacklisting for future tenders, termination for default, if and to the extent of his failure / delay in performance /discharge of obligations under the Contract is the result of an event of Force Majeure.

NOTICE INVITING TENDER (NIT)
No. DUHS/DP/2019/67 Dated 21 January 2019

Dow University of Health Sciences (DUHS), Karachi invites bids from well reputed Firms / Organizations registered with Sindh Sales Tax & Income Tax Departments for providing the Janitorial Services for Academic and Administration Blocks of DUHS.

Tender Fee	Rs. 2,000/- (Rupees two thousand only) Non-Refundable
Bid Security	5% of the total bid value.
Purchasing Date & Time	24 January 2019 to 08 February 2019
Bids Delivery Date & Time	09 February 2019 up to 11:00 a.m.
Bid Opening Date & Time	09 February 2019 at 11:30 a.m.
Note: In case of any unforeseen situation or government holiday resulting in closure of office on the date of opening, bids shall be submitted / opened on next working day at the given time and venue.	

Bidding document may be purchased by interested bidders on the submission of Income Tax and SST Certificates along with a written application to the address below and upon payment of a non-refundable fee i.e. Rs. 2,000/- (Rupees two thousand only) in shape of Pay Order / Demand Draft in favor of Dow University of Health Sciences. Bidding Documents are also available at DUHS and SPPRA websites.

Conditional Bids, Telegraphic Bids, Bids not accompanied by Bid Security of required amount and form, bids received after specific date and time and bids of Black Listed firms will be rejected.

The Dow University of Health Sciences, Karachi (DUHS) reserves the right to reject any or all the bids subject to the relevant provisions of SPP Rules 2010 (Amended upto date).

Director Procurement
Dow University of Health Sciences (Ojha Campus)
Procurement Directorate at Library Block,
SUPARCO Road, off Main University Road,
Gulzar-e-Hijri, Scheme No. 33, Karachi.
Phone No. + 92-21-99261497
Email: director.procurement@duhs.edu.pk

GENERAL COMPLIANCE CERTIFICATE

The bid is accompanying with all the requisite documents mentioned in bidding document and bid evaluation criteria.

The following be signed and attached with the bid as a general compliance to tender document requirements, if agreed upon:

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal :

DECLARATION FOR ACCEPTANCE OF TENDER TERMS AND CONDITIONS
(On PKR 100/- Stamp Paper)

[Location, Date]

To: **[Name and address of Employer]**

Re: **DUHS/DP/2019/_____ , Dated _____ 2019, for “Hiring of Janitorial Services”.**

Dear Sir,

I/we carefully gone through the Terms & Conditions as mentioned in the above referred DUHS Tender document. I/we declare that all the provisions of this Tender are acceptable to my company. I /we further certify that I'm an authorized signatory of my company and am, therefore, competent to make this declaration.

Yours faithfully,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal :

SCOPE OF WORK

1. Aim: For maintaining proper hygienic conditions and general cleanliness, bids are invited from reputable and well equipped Janitorial Contractors for Janitorial Services to be rendered at the designated campus and premises of Dow University of Health Sciences (DUHS), Karachi. The contract will follow all the protocols prescribed by DUHS from time to time specially with regards to the working methods and time schedule at all areas of the relevant location. The following are the scope of work to be performed if hired for provision of required services for DUHS.

2. SCOPE OF WORK

- i. Sweeping & cleaning of bituminous & R.C.C Roads.
- ii. Cleaning of Sewerage System including Septic Tank.
- iii. Sweeping & Cleaning of all Units / Wards / C.O.D / OPD / Operation Theaters / Laboratories / Seminar Rooms / Lecture Halls / Admin Blocks / Hostels / Corridors etc.
- iv. Cleaning of open arcos / area.
- v. Removal & disposal of garbage Infected & Non-Infected waste as per E.P.A recommendation.
- vi. Services will be timely framed as and when required.

2.1 FLOOR MAINTENANCE / HARD SURFACES

- a) Sweep clean with dust mop
- b) Damp mop all surfaces
- c) Scrub clean all area of high spoilage
- d) Damp mop and buff marble / tile surface
- e) Buff brush all polished surfaces

2.2 FLOOR MAINTENANCE / CARPETED SURFACE

- a) Vacuums clean all surfaces
- b) Spot clean marks and spillage

2.3 STAIRCASES / ELEVATORS

- a) Sweep and damp mop staircases / elevators
- b) Sweep and damp mop emergency staircases / elevators
- c) Spot clean marks and spillage on staircases.

2.4 DUSTING

- a) Dust Furniture
- b) Vacuum clean cloth upholstery

- c) Vacuum dust curtain and drapes
- d) Vacuum dust venetian blinds
- e) Vacuum dust ledges, cornices etc.
- f) Vacuum dust walls and ceilings
- g) Remove finger marks from doors, glazing and furniture
- h) Dust and clean nameplates
- i) Dust and clean telephones
- j) Dust books and shelves

2.5 WINDOWS AND GLAZING

- a) Clean all windows both sides
- b) Clean all inside portion glazing
- c) Clean glazing and glass to maintain entrance
- d) Clean furniture glazing
- e) Clean all picture glazing
- f) Clean fly-screen and windows bars
- g) Damp wipe windows ledges
- h) To arrange ladder / stepladder / elevator for cleaning of glasses at height as and when required

2.6 JANITORIAL

- a) Empty all refuse bins as per safety and hospital regulations
- b) Wash and clean all bins
- c) Sweep clean waste disposal area
- d) Remove all waste and refuse from the premises
- e) Dispose off all waste and refuse to designated location
- f) Brooming / Cleaning all open areas
- g) Washing and cleaning all bathrooms as per hospital standard and requirements.
- h) Inform the concern department if insect found in any place of the hospital

2.7 WASTE DISPOSAL

- a) Empty all waste bins / receptacles
- b) Any useable item identified in dustbins DUHS staff would be informed immediately before disposal
- c) Empty and clean ashtrays
- d) Empty all refuse bins
- e) Wash and clean the bins / receptacles

- f) Replace plastic liners of the bins
- g) Sweep clean waste disposal area.
- h) Hospital / Laboratories Waste to be disposed as per DUHS waste management policy

3. MATERIAL AND ANCILLARIES TO BE USED

3.1 The contractor shall use only prime quality material and ancillaries as approved by the authorized person of DUHS. **The list of material and ancillaries to be utilized (with brand name) must be attached with the bid for evaluating the standard and quality of product.** In case it becomes necessary use any material other than the approved, prior permission shall be obtained from the controlling authority.

4. QUALITY OF WORK

4.1 The contractor shall ensure that the quality of janitorial and housekeeping services is to be the entire satisfaction of the Officer / Official In-charge of the location.

4.2 The decision of the DUHS management with regard to the determining the quality of work / Services done by the contractor shall be final and acceptable to the contractor. The contractor shall therefore rectify the defect so pointed out without any extra payment. In case of failure the DUHS reserves the right to get the work / service so rejected, done from some other source at the risk and cost of the contractor. The expenditure so incurred shall be recovered from the pending bills of the contractor or any other outstanding dues or by all parts of the security / other deposits as he may think proper.

4.3 Upon sub-standard services and unsatisfactory performance of the supervisors / workers as determined by the DUHS Management, the contract agreement shall be terminated by giving one month's notice to the Company. Unsatisfactory includes:

- Unable to provide desired number of supervisors / workers.
- Absence of supervisor(s) / worker(s) from duty
- Casual performance of duty by supervisors / workers.
- Using the substandard material and ancillaries.
- Any loss and damage to be occurred to DUHS property due to the negligence / unsatisfactory performance of the contractor.
- Non-reporting of major incidents to DUHS management that occurs in the DUHS premises

4.4 During the validity of the contract agreement, in case damage occurs to the property or personnel of the DUHS and caused by the negligence of the worker / supervisor, the company shall be wholly responsible and liable for paying for such losses occurred to DUHS.

5. PENALTY

5.1 The contractor shall be responsible for smooth functioning of janitorial and housekeeping services and in the event of substandard or delay in service a penalty of Rs.1,000/- (Rupees one thousand only) per event will be imposed and recovered from contractor's bills for unsatisfactory performance of work.

- 5.2 Janitors of the contractor will be bound to wear neat and clean uniform & badges approved by the DUHS. In case of violation fine will be imposed by the DUHS, which will be at least Rs.100/- per employee per day.
- 5.3 In case of violation of the rules the contractor may be fined up to Rs.5,000/- and disciplinary action will be initiated against him, as per rules.

6. HUMAN RESOURCE

- 6.1 Staff will work according to time table issued by the Authorized Officer of DUHS at designated location(s).
- 6.2 The contractor shall be responsible to provide satisfactory services at all locations of DUHS by deploying energetic, and healthy, well-trained workers with approved uniform.
- 6.3 The contractor shall provide and ensure that each worker on duty has received and understood instructions of basic duties and has the following in his possession.
- Company card and copy of Computerized National Identity Card (CNIC).
 - Approved Uniform.
 - Material and ancillaries of approved kind and quality.
- 6.4 The contractor shall maintain extra staff to be readily available with the company as the substitute for the supervisors / worker who become absent / short / sick at the company's own enrollment for which the DUHS Management will not make any extra payment.
- 6.5 Authorized Officer / Official will declares **sensitive** areas / works and the list of Janitors required for that area will be provided to the contractor. These Janitors will be non-transferable and will not be terminated without taking a written permission from the DUHS authorities.
- 6.6 Hospital and Laboratories Infected Garbage bill will be submitted through the Authorized Officer. Hospital and Laboratories Infected Garbage will be disposed-off as per the policy of DUHS.
- 6.7 In case of any dispute between Janitors / workers and the contractor the matter shall be, referred to the administration for arbitration whose decision shall be final.
- 6.9 Indiscipline workers / workers involved in immoral activities will not be allowed to serve in the DUHS.
- 6.10 Contractor will be bound to change the workers who will be unwanted by the DUHS management immediately.
- 6.11 The Employees will work according to Government rules / policy.
- The services to be provided by the contractor must be according to labor laws.
 - Child labor rules and basic human rights will not be violated by the Contractor.

- iii. Age of worker shall not be less than 18 years.
- iv. Contractor shall be bound to provide the sanctioned strength of Janitors at all time even **on holiday**.
- v. Contractor shall be bound to pay the minimum salary to its employees working at DUHS as per the prevailing rates fixed by the Provincial Government.

7. AREA COVERED BY THE CONTRACTOR

- 7.1 Contractor will be fully responsible to keep the whole covered area including walls and roofs neat & clean, according to the entire satisfaction of the administration.
- 7.2 Similarly all the open areas like roofs, terraces, lawns, patios, ducts etc. shall also be kept neat and clean all the time by the Contractor.
- 7.3 **Contractor shall be responsible for cleanliness of the areas according to their respective working hours.**

8. RECTIFICATION REPORT

- 8.1 In case of any complaint or observation conveyed to the Contractor or their supervisor by DUHS authorities, the Contractor will report the steps taken in order to rectify those observations in writing within stipulated time.

9. GENERAL TERMS & CONDITION

- 9.1 Taxes will be deducted from the contractor's bill as imposed by the Government from time to time and contributions of the Government Institutions / Sindh Sales Tax (SST) will be paid by the contractor / suppliers themselves.
- 9.2 A Janitorial Services Monthly Bill should be submitted to the authorized officer along with the invoice in first week of every succeeding month. Authorized Officer(s) will process the bill for payment after completing all the codal formalities.
- 9.3 The Company shall notify its representatives who will be contacted for immediate replacement in the event of unsatisfactory performance of deputed personnel.
- 9.4 Contractor and workers will not be allowed to participate in any Political / Immoral / Illegal activities in the premises of DUHS.
- 9.5 Contractors will not be allowed to sublet the contract and will responsible to pay the Government Institution contribution / Sindh Sales tax themselves.
- 9.6 In case of any dispute contractor will approach to the head of the concerned department / institute. If he / she is not satisfied with the decision of the HoD (Admin / General) then he has the right to approach the Registrar, DUHS. The decision of the Registrar, DUHS will be final.
- 9.7 Procuring Agency has the right to cancel the contract at any stage and without issuing any prior notice in case of violation of **Agreement / TOR** is proved as well as damages the prestige or property of DUHS.
- 9.8 Contractor will be responsible for any theft or pilferage committed by any of his / their employees. The employee will be liable to punishment under the rules.

- 9.9 In case of breach of the contract by the firm, security will be forfeited partly or fully as decided by the competent authority of the DUHS.
- 9.10 Any condition / clause of the contract can be included / amended if required in the interest of the DUHS with the mutual understanding of the both parties.
- 9.11 Removal & disposal of Hospital / Labs. Garbage Infected / Non Infected wastage from Hospital / Lab. to approved Dumping Yard(s) as per the policy of the DUHS.
- 9.12 Contractor shall have its own equipment and tools required for cleanliness etc. Equipment must be approved by the Authorized Officer of DUHS, before commencement of contract.
- 9.13 The contractor should not violate himself or allow his janitors to violate the rules of Environmental Protection Agency (EPA).
- 9.14 Contractor shall be responsible for personal hygiene of the Janitors.

10. CONFIDENTIALITY

- 10.1 The company shall ensure that all employees performing, the services shall not any time during the validity of the contract agreement or thereafter, will not disclose any information whatsoever, to any person, as to be affairs of the DUHS or its personnel and as to any other matter, which may come to their knowledge by reason of performance of the services. If in the opinion of the DUHS Management there has been any such disclosure the person concerned shall immediately be dismissed from the service of the company and other necessary action shall also be initiated with the consultation of DUHS management.

11. RESPONSIBILITIES OF THE COMPANY

- 11.1 The company is responsible for ensuring that all its employees performing the services are physically and mentally fit, have no communicable disease and are in good health in all respects to perform the duties.
- 11.2 The Company is an independent contractor and accordingly is fully responsible for any accident or injury to its personnel or caused by its personnel and agrees that neither the DUHS nor any of its personnel shall be held liable for either of the above in any manner.
- 11.3 The personnel of the company shall not in any manner indulge in any unionism nor have any linked activity with DUHS employees.
- 11.4 The company is responsible for recruitment, discipline and all other service matters of its employees. They shall not in any case communicate with the DUHS management regarding their service matters that is the sole responsibility of the company.
- 11.5 The DUHS may refuse to accept services from any of the employees of the company, whose work has been found unsatisfactory or not in the accordance with the requirements of this document.

12. RESTRICTION OF ASSIGNMENT / TAKE OVER

- 12.1 The company shall not assign or sub-contract any of its duties or rights under this agreement, including but not limited to any benefit or interest herein or there under, any such assignment or sub-contacting by the company shall entitle the DUHS to terminate its services forthwith.
- 12.2 If the company makes any arrangement with or assignment in favor of its creditors or amalgamates with any other concern or his taken over, the DUHS shall be entitled to terminate its services forthwith.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

BIDDER PROFILE / DETAILS

1.	Registered Company Name	
2.	Company Registration Number / Certificate	
3.	Date of Registration	
4.	National Tax Number	
5.	General Sales Tax Number	
6.	Sindh Sales Tax Number	
7.	Registration Certificate with EOBI / SESSI	
8.	Years of Operation of Company after its Registration	
9.	Details of Staff to be assigned for the project	
10.	Bank Name and Branch	
11.	Bank Account Number	
12.	Additional Professional Registration Details (if any):	
13.	Physical address	
14.	Postal address	
15.	Telephone Number	
16.	Fax Number	
17.	E-mail address	
18.	Blacklisting / Complaint / Litigation against the firm (By any govt. or other org. if any)	
19.	Name & Address of the companies / subsidiaries and associated companies, if any, with whom there is collaboration or joint venture	
20.	List of Machinery / Equipment (To be utilized for the janitorial work)	
21.	Any other relevant detail	

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

DECLARATION OF ANNUAL TURNOVER AND INCOME TAX RETURN
(On Bidder / Company / firm's Letterhead)

[Location, Date]

To: [Name and address of Employer]

Re: **DUHS/DP/2019/_____**, Dated _____ 2019, for “Hiring of Janitorial Services”.

Dear Sir,

1) I/we hereby declare that, our firm's Annual Turnover is as follow (Audit Reports attached):

F.Y 2015-16	F. Y. 2016 – 17	F. Y. 2017 – 18
PKR _____(Million)	PKR _____(Million)	PKR _____(Million)

And,

2) I/we hereby declare that, our firm had filed Income Tax Returns for last 3 years i.e. 2015-16, 2016-17 & 2017-18. Supported by copy ITR/STR of 03 (three) years.

Yours faithfully,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal :

Encl : As above

VALID LIST OF CLIENT'S DETAIL
(On Bidder / Company / firm's Letterhead)

[Location, Date]

To: [Name and address of Employer]

Re: DUHS/DP/2019/_____, Dated _____ 2019, for "Hiring of Janitorial Services".

Dear Sir,

I/we hereby mention following list of valid Clients details where our firm had provided services **during the last ten (10) years**, supported by copy of agreements / contracts / work orders for your reference :

Sr. No.	Client Name / End User	Nature of Client (Govt. / Semi Govt. / Private Sector)	Scope of Work / Specifications	Name & Location of Project	Year	Total contract value (PKR)

Yours faithfully,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal :

Encls: As above.

**DECLARATION FOR COMPLETION OF SIMILAR CONTRACTS WITH
PUBLIC SECTOR UNIVERSITY / GOVERNMENT/ SEMI GOVERNMENT
ORGANIZATION**

(On Bidder / Company / firm's Letterhead)

[Location, Date]

To: [Name and address of Employer]

Re: DUHS/DP/2019/_____, Dated _____ 2019, for “Hiring of Janitorial Services”.

Dear Sir,

I/we hereby declare that, our firm M/s _____ was completed similar contract **during the last five (05) years** with following public sector universities / Government / Semi Government organizations (copy of agreements / contracts / work orders are attached for your reference):

Sr. No.	Client Name / End User	Nature of Client (Public & Private Sector University / Govt. / Semi Govt. organization)	Scope of Work / Specifications	Name & Location of Project	Year	Total contract value (PKR)

Yours faithfully,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal :

Date:

Stamp / Seal :

Encls: As above.

ANNEXURE – H

FORMAT OF BANK GUARANTEE FOR BID SECURITY

Bank Guarantee No.: _____
Dated of issue: _____
Valid upto: _____
Value (Rs.): _____

To: [Name & Address of the Procuring Agency]

Dear Sir,

WHEREAS M/s. _____ (hereinafter called the Bidder) have requested us through _____ Bank Ltd., to furnish Bid Security by way of Bank Guarantee in your favor in the sum of _____ **[Amount of the Guarantee in Words and Figures]** against your tender Notice No. _____ dated _____ for **Hiring of Janitorial Services.**

WE HEREBY AGREE AND UNDERTAKE:

- i. To make unconditional payment to you on demand without further question or reference to the Bidder in case of withdrawal or modification of bid or any default or non-execution of the Contract or refusal to accept order by the Bidder from the date of opening of bids until the expiry of the validity of their offer.
- ii. To keep this guarantee in full force from (date) _____ up to (date) _____ the date until which the Bidder offer is valid.
- iii. To extend the period of guarantee if such extension be necessary beyond the date stated in Para (ii) and as so desired by the Bidder.

Any claim arising out of this guarantee must be lodged with this Bank within the period the guarantee is valid and before the date of its expiry. After this date the guarantee will be considered null and void and should be returned to us.

Yours faithfully,

Name of the Bank: _____

Authorized officer's Signature & Seal: _____

Witness 1: _____

Witness 2: _____

Sworn & Sign before me

This day of

FORMAT OF BANK GUARANTEE FOR PERFORMANCE BOND

Bank Guarantee No.: _____

Dated of issue: _____

Valid upto: _____

Value (Rs.): _____

To: [Name & Address of the Procuring Agency]

Whereas **[Name of Bidder]** (hereinafter called "the Bidder") has undertaken, in pursuance of Contract No. **[number]** dated **[date]** to supply **[description of services]** (hereinafter called "the Contract").

And whereas it has been stipulated in the said Contract that the Bidder shall furnish to the Dow University of Health Sciences, Karachi with a Bank Guarantee by a scheduled bank for the sum of 5% of the total Contract amount as Security for compliance with the Bidder's performance obligations in accordance with the Contract.

And whereas we have agreed to provide a Guarantee: for the said Bidder

Therefore, we hereby unconditionally and irrevocably guarantee, on behalf of the Bidder, up to a total of **[Amount of the Guarantee in Words and Figures]** and we undertake to pay you, upon your first written demand declaring the Bidder to be in default under the Contract and without requiring the Dow University of Health Sciences, Karachi to initiate action against the Bidder and without cavil or argument any sum or sums within the limits of **[Amount of Guarantee]** as aforesaid. The amount stated in the demand made under this guarantee shall be conclusive proof of the amount payable by the Guarantor under this guarantee.

The obligations of the Guarantor under this guarantee shall be valid for one month after the completion of contractual obligations by the Bidder to the Dow University of Health Sciences, Karachi for which this Guarantee is being given, and until all and any obligations and sums due have been paid in full.

Yours faithfully,

Name of the Bank: _____

Authorized officer's Signature & Seal: _____

Witness 1: _____

Witness 2: _____

Sworn & Sign before me

This day of

FORMAT FOR QUOTING OF RATES

[Location, Date]

To: **[Name and address of Employer]**

Dear Sir,

We, the undersigned, offer to provide the services for **[Insert title of assignment]** in accordance with your Notice Inviting Tender (NIT) / Request for Proposal (RFP) / Expression of Interest (Eoi) No. **[Insert number]** dated **[Insert Date]** and our Technical Proposal. Our Financial Bid / Proposal is for the sum of **[Insert amount(s) in words and figures]**. This amount is inclusive of all the applicable taxes.

Our Financial Bid / Proposal shall be binding upon us up to expiration of the validity period of the Bid / Proposal.

No commissions or gratuities have been or are to be paid by us to agents relating to this Bid / Proposal and Contract execution.

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours sincerely,

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

SCHEDULE OF REQUIREMENT / BOQ

The following number of janitorial staff is required to be present at designated locations of Dow University of Health Sciences, Karachi. Staff will work according to the time table of respective location(s) issued by the management of DUHS.

DUHS reserves the right to increase / decrease or delete the quantities of services at the time of award of contract and also reserves the right to enhance the quantity of services without any change in unit price or other terms and conditions at any time during the contract period.

S#	Particulars	Monthly Service Charges for Each	Required Quantity	Total Monthly Service Charges
1.	2.	3.	4.	5. (3 x 4)
1.	<p>SUPERVISOR</p> <p><u>DUHS – Ojha Campus</u></p> <ul style="list-style-type: none"> • Dow International Medical College (03 Nos.) • Dr. Ishrat ul Ebad Khan Institute of Oral Health Sciences (01 No.) • Dow College of Pharmacy (02 Nos.) • Institute of Nursing (01 No.) • Institute of Medical Technology (01 No.) • National Institute of Diabetes and Endocrinology (01 No.) • Library Building / Digital Library (01 No.) • O. P. D Block (01 No.) • Girls Hostel (02 Nos.) • Boys Hostel (01 No.) • Sports Complex (01 No.) • Roads, Footpaths, Lawns etc. (1 No.) <p><u>Dow Medical College Campus</u></p> <ul style="list-style-type: none"> • Administration Block (01 No.) • Professional Development Centre Building (01 No.) • Dow Dental College (01 No.) • Boys Hostel (01 No.) • Girls Hostel (01 No.) • Institute of Physical Medicine & Rehabilitation (03 Nos.) <p><u>Chanesar Goth</u></p> <ul style="list-style-type: none"> • Dow International Dental College (1 No.) 		25 Nos.	
2.	<p>JANITORIAL MALE / FEMALE</p> <p><u>DUHS – Ojha Campus</u></p> <ul style="list-style-type: none"> • Dow International Medical College (18 Nos.) • Dr. Ishrat ul Ebad Khan Institute of Oral Health Sciences (12 Nos.) • Dow College of Pharmacy (14 Nos.) • Institute of Nursing (09 Nos.) • School of Public Health (03 Nos.) • Institute of Health Management (07 Nos.) • Institute of Medical Technology (04 Nos.) • National Institute of Diabetes and Endocrinology (11 Nos.) • D.C.O.B / I. B. B. P. S. (02 Nos.) • Library Building / Digital Library (07 Nos.) • O. P. D Block (14 Nos.) • T. B Hospital O. P. D (16 Nos.) • Girls Hostel (13 Nos.) 		323 Nos.	

S#	Particulars	Monthly Service Charges for Each	Required Quantity	Total Monthly Service Charges
1.	2.	3.	4.	5. (3 x 4)
	<ul style="list-style-type: none"> • Boys Hostel (09 Nos.) • Sports Complex (04 Nos.) • Animal House (02 Nos.) • Maintenance & Repair Department (02 Nos.) • Biomedical Engineering Department (01 No.) • Telephone Exchange (01 No.) • Day Care Unit (02 Nos.) • Executive Clinic (01 No.) • Riva Water Plant (08 Nos.) • Family Medicines (03 Nos.) • Engineer office of Serobiology (02 Nos.) • Power House (03 Nos.) • C. C. T. V / Guards Room (02 Nos.) • Roads, Footpaths, Lawns etc. (20 Nos.) <p><u>Dow Medical College Campus</u></p> <ul style="list-style-type: none"> • Dow Medical College (25 Nos.) • Dow Dental College (16 Nos.) • Professional Development Centre Building (07 Nos.) • Administration Block (08 Nos.) • Digital Library Building (06 Nos.) • Lecture Halls (03 Nos.) • Arag Auditorium (01 No.) • Boys Hostel (06 Nos.) • Girls Hostel (09 Nos.) • Institute of Physical Medicine & Rehabilitation (33 Nos.) <p><u>Chanesar Goth</u></p> <ul style="list-style-type: none"> • Dow International Dental College (12 Nos.) <p><u>K.D.A near Liaquat National Hospital</u></p> <ul style="list-style-type: none"> • Institute of Physical Medicine & Rehabilitation (04 Nos.) <p><u>Hijrat Colony</u></p> <ul style="list-style-type: none"> • Family Medicine Clinic (03 Nos.) 			
MONTHLY CHARGES (IN PAK RS.) Including all taxes				
TOTAL CHARGES FOR 12 MONTHS (IN PAK RS.) Including all taxes				

Subsequent Years price increase of offered Services in terms of percentage	
2nd Year	_____ % (percent) Escalation in first years price
3rd Year	_____ % (percent) Escalation in second year price

Authorized Signature [In full and initials]:
Name and Title of Authorized Signatory:
Name of Bidder:
Stamp / Seal:

UNDERTAKING / CERTIFICATE

(Must be Printed on Rs. 100/- Stamp Paper)

If provided information with the bid document found false, or any criminal proceedings found in any court of law, the services of the hired bidder will be immediately terminated without assigning any reason and making any refund / payment. Further, the performance security given by the firm will also be confiscated and the firm will be declared black listed.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

ATTESTED BY NOTARY PUBLIC

NON-BLACK-LISTING CERTIFICATE

(Must be Printed on Rs. 100/- Stamp Paper)

CERTIFIED THAT M/S. HAS
NOT BEEN BLACK-LISTED BY ANY PUBLIC OR PRIVATE SECTOR
ORGANIZATION IN PAKISTAN..

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

ATTESTED BY NOTARY PUBLIC

AFFIDAVIT INTEGRITY PACT

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC. PAYABLE BY THE SUPPLIERS OF GOODS, SERVICES & WORKS IN CONTRACTS WORTH RS. 10.00 MILLION OR MORE

M/s. _____, the service provider hereby declared that:

- (a) Its intention not to obtain the procurement / services / work of any contract, right, interest, privilege, or other obligation or benefit from the DUHS or any administrative or financial offices thereof or any other department under the control of the DUHS through any corrupt practice(s).
- (b) Without limiting the generality of the forgoing the bidder / company / firm / agency represents and warrants that it has fully declared the charges, fees, commission, taxes, levies etc, paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within the DUHS directly or indirectly through any means any commission, gratification, bribe, gifts, kickback whether described as consultation fee or otherwise, with the object of obtaining or including the procurement or service contract or order or other obligations whatsoever from the DUHS, except that which has been expressly declared pursuant hereto.
- (c) The bidder / company / firm / agency / accepts full responsibility and strict liability for making any false declaration/statement, not making full disclosure, misrepresenting facts or taking any action likely to degrade the purpose of declaration, representation and warranty. It agrees that any contract / order obtained aforesaid shall without prejudice to any other right & remedies available to the DUHS under any law, contract, or other instrument, be stand void at the discretion of the DUHS.
- (d) Notwithstanding any right and remedies exercised by the DUHS in this regard, bidder / company / firm / agency agrees to indemnify the DUHS for any loss or damage incurred by it on account of its corrupt business practice & further pay compensation to the DUHS in any amount equivalent to the loss of any commission, gratification, bribe, gifts, kickback given by the bidder / company / firm / supplier / agency / service provider as aforesaid for the purpose of obtaining or inducing procurement / work / service or other obligation or benefit in whatsoever from the DUHS.

Authorized Signature [In full and initials]:

Name and Title of Authorized Signatory:

Name of Bidder:

Stamp / Seal:

Note: This integrity pact is mandatory requirement other than auxiliary services / works.

FORM OF CONTRACT

Specimen Purpose only)

THIS AGREEMENT made on this _____ day of _____ 2019 between M/s. _____ (hereinafter referred to as the CONTRACTOR, which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and assigns) of the ONE PART and the DOW UNIVERSITY OF HEALTH SCIENCES, KARACHI (hereinafter referred to as the DUHS, which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and assigns) of the OTHER PART.

WHEREAS the Contractor is a service provider.

AND

WHEREAS the DUHS is procuring agency. The DUHS intends to hire firm for janitorial services, therefore, invited bids through N.I.T No. _____ dated _____.

WHEREAS the Contractor (successful bidder) submitted his bid vide _____ in accordance with the bid document and was selected as “successful bidder” pursuant to the bidding process and negotiation on contract prices, awarded the “Letter of Acceptance” (LoA) No. _____ to the Contractor on _____.

BOTH THE PARTIES HERETO agree to abide the terms and conditions as mentioned in:

(Conditions of Contract) of Tender Document.

(Signature of Contractor / Authorized Representative)

Name: _____
 Designation: _____
 Address: _____
 Seal: _____

(Signature of Authorized Officer of the DUHS)

Name: _____
 Designation: _____
 Address: _____
 Seal: _____

WITNESS – 1

Name: _____
 CNIC #: _____
 Address: _____

WITNESS – 2

Name: _____
 CNIC #: _____
 Address: _____